



### Commissioning

Our Commissioning Package begins with a thorough Visual Inspection of the system after transit.

- ▶ Inspect and tighten fasteners if needed, on solar mounting structure because prolonged vibration in transit can loosen them
- ▶ Inspect fasteners on internal and external components, backplanes, hinges, and pedestals
- ▶ Test electrical wiring connections
- ▶ Inspect area surrounding system for potential shading
- ▶ Confirm proper site installation and orientation

### System Startup and Testing

- ▶ Startup and test battery charging system with a load tester
- ▶ Verify loads match original design specifications
- ▶ Confirm alarms to be within specifications
- ▶ Measure system output voltages to be within specifications

### Preventative Maintenance

Visual inspection including:

- ▶ Check structure integrity
- ▶ Check electrical connections throughout
- ▶ Check cable glands, door seals, and latches
- ▶ Inspect area surrounding system
- ▶ Confirm system location is secure

### System Startup and Testing

- ▶ Confirm battery and charging system with a load tester
- ▶ Verify loads match original design specifications
- ▶ Confirm alarms to be within expectations
- ▶ Measure system output voltages to be within expectations
- ▶ Assess battery health

### Training

- ▶ On-Site Training at customer location or Solarcraft facility
- ▶ IOM and Start-Up Procedure
- ▶ Proper installation of the system
- ▶ Functionality of the system
- ▶ Demonstration and powering up
- ▶ Troubleshooting
- ▶ Battery training

### Emergency Repair

- ▶ Assess situation
- ▶ Diagnose problem
- ▶ Make recommendation
- ▶ Take corrective action



# 2024 Service Rates

The following labor rates are used for our normal maintenance and startup services.

## Standard Rates - 8am - 5pm, M-F

Full Day	\$1600/day up to 8 hours
Half Day	\$800/day up to 4 hours
Hourly Rate	\$200/hour with 2-hour minimum
Overtime Rate	2X standard day rate
Holiday Rate	2X standard day rate
Emergency 24-Hour Service	2X standard day rate

## Travel Charges

Half day or full day charged contingent upon distance.

Mileage is charged separately at \$0.655 per mile.

Solarcraft vehicle mileage is charged from Solarcraft's Sugar Land office to job site and back.

## Expenses

Travel related expenses will be charged separately at actual costs plus 15% (such as airfare, hotel, vehicle rental, meals).

Travel time, to and from the customer site, will be charged as a half or full day contingent upon distance.

Parking fees are charged at cost.

## Additional Parts and Equipment

Additional parts, equipment, specialty tool rental are not included and will be billed as separate line items.

## Warranty Service

All travel time associated with a warranty service call may be billed at the listed rates contingent upon diagnosis. All expenses for a warranty service call may be billed at actual cost. Solarcraft Standard Warranty is 5 Years for Solarcraft manufactured parts and workmanship.



12300 Dairy Ashford Road, STE. 100 | Sugar Land TX 77478 USA

877.340.1224 | solarcraft.net